



JOB DESCRIPTION - HOUSEKEEPING CLEANER

Title:	Housekeeping Cleaner Includes assignments as Night Cleaner Day Cleaner
Rating:	Crew
Department:	Hotel
Reports to:	Assistant Housekeeper, Chief Housekeeper
Cabin:	Shared

1. EXPERIENCE/SKILLS/CHARACTER

- Must have experience on ships or at least in hotel in similar cleaning position
- Must have a good command of the English languages.
- Must be able to work unsupervised and to a fixed time schedule
- Must be reliable, honest and friendly

2. DUTIES & RESPONSIBILITIES

Assignments as either Day Cleaner or Night Cleaner

Cleaning and servicing of public areas and ships offices to company standards.
This includes bars, lounges, foyers, public toilets and restaurants.

To carry out spring clean of specified area.

To shampoo carpets and furnishings on a rota basis as directed by (Ass) Chief Housekeeper.

At embarkation help direct passengers to correct deck and cabin.

To transport passenger luggage from the quay side to the cabin on embarkation day and back again on debarkation day as assigned by the Chief Housekeeper or the Asst. Housekeeper

Responsible for the cleanliness, maintenance and upkeep of all equipment and any other Ship's property that he/she is working with.

To be responsibly minded for the breakage and loss of any equipment.

To respect his/her Superiors, address him/her with the due titles, accept requests without questioning, co-operate unselfishly, and be a good Team-worker.

To be aware and follow security/fire/safety procedures according to the Ship's rules and regulations.

To attend departmental meetings and training when requested.

To always be clean and properly dressed while on duty. To have at all times short and clean fingernails. To have trimmed and clean haircut for men and moderate coiffure for women. To be aware of the importance of persona; hygiene at all times.



CRUISE & FERRY SERVICES GROUP

To perform all duties other than above as requested by the Hotel Manager, Chief Housekeeper or Assistant Housekeeper.

To assist with loading of provisions as directed.

3. UNIFORM TO BRING ON BOARD

Male

Black Trousers

Black Socks

Black Shoes

I have read and discussed the above and I fully understand the description of my job.

Housekeeping Cleaner